

Lillian Li

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UX Researcher & Designer

PROFESSIONAL EXPERIENCE

Citizen User Testing Group, University of Michigan

UX Researcher // Sep 2019-Oct 2019

I worked with the City of Detroit to assess the usability of the mobile application Open Checkbook, which displayed the city's yearly vendor spending. With a team, I developed a protocol, ran user tests, and presented recommendations to the mayor's office.

Sweetland Center for Writing, University of Michigan

Lecturer and Writing Workshop Staff // Sep 2016-Aug 2019

I taught Writing 100: Introduction to College Writing to undergraduates, meeting individually with each student every other week. As part of the writing workshop, I also met individually with over 200 undergraduate and graduate students in a broad variety of disciplines to develop drafts of their writing assignments.

Sweetland Center for Writing, University of Michigan

Writing 100 Committee Member // May 2017-May 2018

I implemented major course changes to Writing 100, Sweetland's core class. My research focused specifically on the pedagogy of "re-mediation" and new media. I taught a pilot version of the updated course and presented my experience and teaching material to onboard staff and faculty for the 2018-19 school year.

EDUCATION

University of Michigan, Ann Arbor, MI

Master of Science in Information // May 2021

University of Michigan, Ann Arbor, MI

Master of Fine Arts // May 2015

Princeton University, Princeton, NJ

Bachelor of Art in English // May 2013

ADDITIONAL

Author of NUMBER ONE CHINESE RESTAURANT

An *NPR* "Best Book of 2018"

Proficient in Sketch, IBM SPSS, InVision, and Python